

SAFETY RECALL
of BRAIDED HIGH PRESSURE GAUGE HOSE

Trident Diving Equipment distributed

We have been notified by the hose manufacturer that they have initiated a Consumer Products Safety Commission (CPSC) Recall for high pressure hoses that they manufactured during the certain date code ranges listed below.

The failure mode is; that the hose can burst / detach at the crimp fitting that attaches to the first stage. When or if this occurs breathing air/gas is let out of the tank at an uncontrolled rate and may result in severe injury or death due to drowning.

Note this recall applies only to the specific lots of Braided (HP) High-Pressure SCUBA hoses This recall does NOT affect other hoses such as: Low pressure regulator hoses, Rubber HP hoses and BCD inflator hoses

Rather than wait for the CPSC recall to go into effect, and while only a very small number of hoses have actually been returned with this defect, we are proceeding with an abundance of caution to notify all retail Trident accounts and consumers who may have purchased these hoses to do the following:

Examine the male end of your BRAIDED high pressure hose (male fitting that screws into the regulator first stage). If the hex (on the male end) is stamped with a manufacturing date code (see picture above) (and date stamps below) A return form should be filled out and hose or male hose end sent in to Trident.

This only involves BRAIDED HP (High Pressure) hoses with the following date stamps that are located on the male hose end on the hex head fitting; The following manufacturing date codes are being recalled for replacement: T0811, T0911, T1011, T1111, T1211, T0112, T0212



There are NO problems with any Low Pressure LP hoses of any kind.

Hoses with markings that include the letter Q belong to Innovative Scuba or A-Plus Marine; Please visit their websites for their hose recall information www.innovativescuba.com, or www.aplusmarine.com

Fill out the Return Authorization Form and return the hose to Trident Diving Equipment

No packaging or proof of purchase is required. Or easier Cut off the hose's male end (with date stamp), email us a photo along with the Return Authorization form information

TRIDENT DIVING EQUIPMENT

9616 OWENSMOUTH AVE
CHATSWORTH, CALIFORNIA 91311
U.S.A.

Feel free to contact us to discuss this recall
1-800-234-3483

Contact us by email

Frequently Asked Questions

- If my hose is working fine should I still send it in or destroy it? Yes, there is a potential that it could be defective.
- How soon will I receive a new hose? We will ship your hose out ASAP.
- What if I am out of the country? If you are in a country other than the USA we will send it via post office.
- Do I have to use the Return Authorization form? NO, but provide us with all the information on it. *Information provided by you where the hose was purchased will help us do that.*
- Are all hoses affected by this recall? No. Only the BRAIDED High pressure hoses with the code stamps listed above.
- Can I return the hose to where I purchased it? You do not have to return the hose. An emailed photo of the cut off male end showing the date is fine.
- Can I get a credit from Trident in money or product? No, only a new hose. The retail store where purchased may request a credit.
- Can I just send in a photo of my hose? Yes, but the male end must be cut off and the date visible in the photo. Along with the Return Authorization form information.
- Do I need to get approval to send my hose or hose end in? No.
- What is the problem with these hoses? There were a few hoses that did not get fully crimped over the male end hose barb.
- I do not have a receipt for my hose. Can I still get it replaced? Yes. No receipt is needed.
- Can I repair the product myself? No. All hoses will be destroyed
- What are the Trident stock numbers that are affected? Only BRAIDED HP hoses; A291, A292, A293, A294 and A295 are affected.